

Wayback User Questionnaire

This questionnaire has been designed to help our group gather information on the Internet Archive (www.archive.org) and specifically the Wayback Machine.

Your answers are anonymous and will not be used for purposes other than this project.

Please answer all questions as truthfully and completely as is possible.
Please let us know if you have any questions.

Occupation:

Gender:

Age: 18-25 26-35 36-45 46-55 56-65

Part One : Pre User Test

1 Prior to this study, had you ever heard of the Internet Archive or the Wayback Machine?

Yes

No

2 Prior to this study, had you ever used the Internet Archive?

Yes

No

3 Do you feel that you have a good understanding of what the Internet Archive is?

Yes

No

Why? Please feel free to explain:

4 How many hours per week do you spend researching online (academic and personal)?

_____ hrs

5 Please name the website locations you use most frequently for research below.

6 What are your primary uses for the locations listed above? (Check as many as apply)

Check news or world events

Downloads and updates

Access secure (password protected) personal information

Access secure (password protected) employment/intranet information

Others: _____

7 Please rank each of the following uses by importance (1 being the most useful)

- Check news or world events
- Downloads and updates
- Access secure (password protected) personal information
- Access secure (password protected) employment/intranet information
- Others: _____

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Part Two: Post User Test. Please provide your answer on a scale of 1-5

	Strongly disagree		Indifferent		Strongly agree				
8 The Wayback Machine satisfies my research needs.									
	1		2		3		4		5
Why?									
9 Search through the Internet Archive makes my research easier.									
	1		2		3		4		5
10 I would add the Internet Archive as one of my current research locations.									
	1		2		3		4		5
11 The Wayback Machine primarily serves personal research interests.									
	1		2		3		4		5
12 Overall, the Wayback Machine is a valuable and useful system.									
	1		2		3		4		5
13 The Wayback Machine is fun but not very useful for my current research needs.									
	1		2		3		4		5

Part Three: Post User Test.

14 What are the problems with the Wayback Machine? (You can select more than one answer)

- Does not provide unique information that is not readily available elsewhere
- Does not save me time
- Does not provide the information I need
- Inadequate interface design
- Limited search mechanisms
- New to me - difficult to use / understand
- Serves limited research purposes
- Others: _____

15 What functions should the Wayback Machine add?

16 What other kinds of services would you like to see in the Wayback Machine in the future?

17 Is there anything you want to add?

No

Yes. If so, please using the following box for your comment.

Thank you!